

Privacy statement CompLions-GRC

Copyright 2019,

No part of this publication may be copied, stored in an automated data file or made public, in any way or form, be it electronic, mechanical, by means of photocopies, recording or by any other method, without written permission in advance from CompLions-GRC B.V.

Privacy statement Complions-GRC B.V.

The following websites process privacy-sensitive data or personal data:

* www.complions.com

ISO 27001 certification

CompLions-GRC B.V. is certified for ISO 27001:2013 and has set up its operations in accordance with the standard for information security. ISO 27001 is the standard for setting up and implementing a management system for information security.

CompLions-GRC B.V. considers the careful handling of personal data of great importance. Personal data are therefore carefully processed and secured by us. If you have the impression that your data is not secure or that there are indications of abuse, please contact our secretariat via secretariaat@complions.com.

In our processing, we comply with the requirements set by the General Data Protection Regulation (GDPR; AVG in Dutch). That means, among other things, that we:

1. **clearly state the purposes for which** we process personal data. We do that via this privacy statement;
2. **limit our collection of personal data** to only the personal data necessary for legitimate purposes;
3. first **ask you for explicit permission** to process your personal data in cases where your permission is required;
4. **take appropriate security measures** to protect your personal data and require that of parties that process personal data at our behest;
5. respect your right to **inspect your personal data** and to have it **corrected or deleted** at your request.

CompLions-GRC B.V. is the responsible party for the data processing. This privacy statement explains which personal data we collect and to what end. We recommend that you carefully read it. This privacy statement was last published on 06-06-2018.

Use of personal information

By using our service, you provide us with certain information. This might be personal information. We only keep and use the personal data provided by you directly in the context of the service you request or for which it is clear that they are provided to us to process.

We use the following data for the purposes listed in this privacy statement (points 1 to 5 below):

- First name and surname
- Phone number
- E-mail address

1) Registration

For certain parts of our service, you need to register first. After registration, we store the username selected by you along with the personal data provided by you. We keep this information for contact in the context of execution of the agreement, invoicing and payment and to give an overview of the products and services that you have purchased and/or requested from us.

We will not give the data linked to your username to third parties, unless necessary in relation to the execution of the agreement you conclude with us, or if this is legally required. In the event of suspected fraud, or abuse of our website, the personal data might be submitted to the competent authorities.

2) Advertising

We can, in addition to the information on our website, also inform you about our new products and services:

- by post
- by e-mail
- by phone

3) Newsletter/mailing

We offer a newsletter with which we inform interested parties about news about our services and related matters. Your e-mail address will only be added to the list of subscribers with your express consent. Every newsletter contains a link you can use to unsubscribe. The subscriber file of the newsletter is not provided to third parties.

4) Contact form

If you fill in a contact form on the website or send us an e-mail, the information you send us will be stored for as long as necessary given the nature of the form or the contents of your e-mail and the full reply and handling thereof.

5) Google Analytics

We use Google Analytics to keep track of how users use our website. The information obtained, including the address of your computer, is transmitted to and stored by Google on its servers, whereby GDPR compliance is set through configuration and no privacy data is shared.

Read Google's privacy policy <https://privacy.google.com/intl/uk/businesses/compliance>

for more information, as well as the specific privacy policy of Google Analytics. Furthermore, we do not allow Google to use Analytics information obtained for other Google services. Finally, we do anonymize the IP addresses (IP Anonymize).

We have not permitted Google to use the analytics information obtained for other Google services. Google uses this information to keep track of how our website is used, to provide reports about the website to us and to provide its advertisers with information about the effectiveness of their campaigns. Google may also transfer this information to third parties if Google is legally required to do so, or if third parties process the information on Google's behalf. We have no influence over this.

Further information

Publication

We do not publish your data.

Provision to third parties - via social media access

Use of cookies

CompLions-GRC only places cookies that are necessary for the functioning of the website. For this we use the Cookiebot service, see screenshot.

This website uses cookies

We use cookies to personalise content and ads, to provide social media features and to analyse our traffic. We also share information about your use of our site with our social media, advertising and analytics partners who may combine it with other information that you've provided to them or that they've collected from your use of their services. You consent to our cookies if you continue to use our website.



The screenshot shows a cookie consent banner with a green 'OK' button and a list of categories: Necessary, Preferences, Statistics, and Marketing, each with a green checkmark. A 'Show details' link is also visible.

In addition, there are also cookies of which the effect is less immediately visible, such as Google Analytics cookies. We use anonymized data to improve the website experience. Without this information, we cannot improve our website.

Cookies that are placed for analytical purposes or for advertisements are also called the 'third party cookies'. They are not placed by us, but by the partners with whom we work. For this reason, we cannot take responsibility for these cookies. If you do not want to use cookies, you can disable them via your own browser.

What cookies do we use?

In short, an overview of the cookies that we place.

Analytics cookies

We use Google Analytics to analyse how many visitors our website has and which pages they view. Google Analytics places cookies for this. We use this anonymized information to improve our service. The data are stored on servers in the United States. Google also provides this information to advertisers for the optimization of advertising campaigns. These data may not be used for other Google services. Read Google's privacy policy in this regard.

Functional cookies

Core functions

With the help of these cookies, we recognize your computer (or smartphone, tablet etc.). Without these cookies, certain parts on the website cannot be used properly. With the cookies, we recognize certain preferences or settings that provide the right experience for you.

Social media buttons

On our website, there are buttons with which you can promote ('like') or share ('tweet') webpages, on Facebook and Twitter, for example. These buttons work with pieces of code that come from the social media itself. Cookies are placed with this code. We have no influence over that. If you want to know more about the privacy policy of Facebook, Twitter, Google+ and LinkedIn, view them on their own websites. On the websites of Facebook, Twitter or Google+, for example, you can read the privacy statements to see what happens to your (personal) data.

Embedded content

We use third-party content on our website. This content comes from another source (hosting) and is placed on our website using a code. An example is YouTube videos and Vimeo. These codes use cookies, so that the content is presented in the right way. What these partners do with the cookies and the personal data can be found on the website of the partner in question, or consult and read the privacy policy of these third parties.

Session cookies

With the help of a session cookie, we can see which parts of the website you have viewed during a visit. We can therefore adapt our service to your surfing behaviour. Session cookies are automatically removed when you close your web browser.

Advertising cookies

We do not use Advertising Cookies.

Tracking Cookies

We do not use tracking cookies.

Refuse cookies by your consent

If you would like, you can refuse cookies. You can do this via deselecting the options, see screenshot.

This website uses cookies

We use cookies to personalise content and ads, to provide social media features and to analyse our traffic. We also share information about your use of our site with our social media, advertising and analytics partners who may combine it with other information that you've provided to them or that they've collected from your use of their services. You consent to our cookies if you continue to use our website.



OK

Necessary Preferences Statistics Marketing Show d

Please note: if you visit our website via different browsers, you must refuse the cookies separately for each browser.

Recognition B2B target groups

On our website, statistics are generated regarding background and behaviour of corporate visitors and target groups.

Security

We take technical and organizational security measures to limit abuse of and unauthorized access to your personal data. Also consult our company for more information.

Third-party websites

This privacy statement does not apply to third-party websites that are connected with this website via links. We recommend reading the privacy statement of these websites before using them.

Changes to this privacy statement

We reserve the right to make changes to this statement from time to time. It is advisable to frequently consult this statement in order to be informed about any possible changes that might be made to it.

Insight into and changing your information

For questions regarding our privacy policy or questions regarding insight into or changes of (or deletion of) your personal information, you can always contact us via the details below:

CompLions-GRC B.V.

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7418 ET Deventer

Tel: 0570 – 63 47 17

E-mail: secretariaat@complions.com

Website: www.complions.com